

Instructions for online filing of Registration and other Visa related services by Foreigners

A foreigner can apply online from the website <https://indianfrrro.gov.in/> for availing of registration and other visa related services in the office of FRRO/FRO's, in India. The application aimed to build centralized online platform for foreigners for visa related services. Its key objective is to provide Faceless, Cashless and Paperless services to the foreigners without requirement of visiting FRRO/FRO office. No requirement of taking appointment and visiting FRRO/FRO office unless specifically called upon by the FRRO/FRO.

The following process shall be followed:

- i. Applicant shall create User-id/Password by registering online into portal.
- ii. Applicant is required to carefully fill the form and any errors should be avoided. Further, necessary documents and photograph should be uploaded online in the designated format. The application would not be successfully submitted unless the documents and photographs are uploaded online successfully.
- iii. The application would be scrutinized by Visa Officers only if the application has been successfully submitted. Upon scrutiny, necessary instructions with regard to application i.e. Fee Payment, Correction of Selected/desired Service, re-uploading of documents etc would be conveyed to the Foreigner through email/SMS alerts.
- iv. The foreigner would be intimated to deposit the requisite fee, if any, for the service. The fee has to be deposited online through Bank Payment gateway available on the portal. Amount of fee would be intimated through email/sms/portal alerts.
- v. The foreigner can track the status of the application through portal. For any clarification, FRRO Support Centres can be contacted.
- vi. Upon Grant/Rejection of service, the same would be intimated to the foreigner. His/Her RC/RP etc would be sent through email or it can also be downloaded from portal by signing in.
- vii. The foreigner can approach the concerned Civil Authority i.e. FRRO/FRO office directly in case of exigency/emergency. Upon satisfaction of the case, the services can also be granted directly at the FRRO/FRO level. Make sure that services granted are electronic and not manual. You may face hurdles at the Immigration Check Posts in case of manual services.